



<Date>

## IMPORTANT SAFETY RECALL

<Name>

<Address>

<City, State, ZIP>

NHTSA Campaign Number: 15V-780

This notice applies to your vehicle <VIN>

Dear Model S Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla Motors, Inc. has decided that a defect relating to motor vehicle safety exists in certain Model Year 2012 to 2015 Model S vehicles. Our records show that you are the owner of a vehicle affected by this action.

### REASON FOR THIS RECALL

Tesla received a customer report indicating that a front seat belt was not properly connected to the outboard lap pretensioner during vehicle assembly. Tesla is conducting this recall because if this condition exists and a crash was to occur, the seat belt might be unable to properly restrain the occupant, increasing the risk of injury. Tesla is conducting this recall campaign to be absolutely sure that the front seat belts on all Model S vehicles are properly connected.

### WHAT TESLA MOTORS WILL DO

Tesla will inspect your driver and front passenger seat belts for proper attachment to the outboard lap pretensioner. If a front seat belt is not properly connected, Tesla will reassemble it to ensure the proper connection. The inspection will take a few minutes, and the inspection and any repairs, if required, will be performed at no cost to you.

### WHAT YOU SHOULD DO

Please contact Tesla Service as soon as possible to schedule an appointment at your convenience. Dial 1-877-79-TESLA (83752) then press 2, or visit [www.teslamotors.com/findus](http://www.teslamotors.com/findus) to locate your nearest Service Center.

You should have your seat belts inspected by a Tesla technician as part of this recall. However, prior to this inspection, you may also be able to detect this condition by pulling very firmly on the lap portion of your seat belt with a force of at least 80 pounds. If the lap belt detaches during this procedure no one should occupy that seat until the seat belt is repaired. This procedure may detect an improperly attached seat belt, but performing this procedure does not replace the need for an inspection by a Tesla technician as part of this recall.

We want to ensure that your vehicle provides the highest possible level of safety. Should you have questions regarding the above recall action, please contact Tesla Service at 1-877-79-TESLA (83752) then press 2.

If you believe that Tesla has failed or is unable to remedy this defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

Tesla Motors, Inc.